

CrimeStoppers.

How you stay anonymous

CRIMESTOPPERS is an independent charity that gives people the power to speak up and help stop crime – 100% anonymously

When you contact Crimestoppers on **0800 555 111** or online at crimestoppers-uk.org you are connected through a non-traceable form into a National Contact Centre. We have no way of knowing who you are.

Crimestoppers agents know it can be difficult to come forward with information. We won't ask your name. Won't judge. Just listen to what you know.

No names

If you don't speak English or if English is not your first language, you can still give us information **anonymously** using a translation service.

Your call will be answered by someone who speaks English and you will need to tell them which language you would like to speak. We take information in more than 150 different languages.

When contacting us you will not be asked your name or any personal details. We will listen to information you have on a crime. Your call will not be recorded. We have no caller line display and no 1471 facility.

Online reports have the same anonymity as phone calls. We do not make a note of gender, accents, apparent age or ethnicity of callers.

Even if you do give personal details, that information will not be included in the report. When your call is completed or you send on a

computer, then you are gone. We have no trace of you.

The reports we receive cover all aspects of crime, such as concerns about scam texts, racial abuse, attempted kidnapping, plans to skip the country before trial, weapons or drugs possession.

Since Crimestoppers was founded in 1988, more than 144,000 people have been arrested and charged because of information given anonymously to the charity.

About 10 people are arrested and charged every day as a result of information passed to us.

Surveys undertaken for Crimestoppers show that about 20% of people who have information about crime find it difficult to talk to the police for fear of being traced as the source of information.

Many of those people want to do the right thing and Crimestoppers provides the avenue to let them do that safely without revealing their identity – **100% anonymously**.

Every year tens of thousands contact us to report information about crime and that number continues to grow as more people learn how Crimestoppers keeps them safe.



**Speak up
about crime.
Stay safe.
100% anonymous.
Always.**

Tell our charity what you know.
We take information in over
150 languages.

We won't ask your name.
Won't judge. Just listen.
And pass it on for you.

crimestoppers-uk.org

Crimestoppers Trust is a registered charity
number 1056197 and SC037960 in Scotland

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The Team

CRIMESTOPPERS CEO Mark Hallas, is someone who has worked extensively in the military and intelligence field. Before moving to Crimestoppers Mark was Director, Intelligence Corps, leading the Army's professional intelligence and security division.

At Crimestoppers he leads on overall development and direction to ensure the charity help more people overcome their fears on reporting crime and protecting their identity.

Mark is supported by a team of 103 staff from a range of ages, genders and ethnic backgrounds.

Just over half of the staff are based at our National Contact Centre (NCC) on the outskirts of London. The NCC is at the heart of the organisation and is home to a specialist group of call agents who receive incoming calls and whose priority is to protect the identity of the caller. The team work in shifts 24 hours a day, seven days a week, 365 days a year and handle upwards of 2,000 contacts a day .

Other staff based at the NCC include specialists in communication security systems and data protection together with process and research specialists to help gain deeper insights into crime types and patterns to help to improve processes and help stop crime.

All NCC staff receive regular training updates on new and emerging crimes, system improvements, call data trends and security maintenance.

When your call is finished and you hang up the phone or click 'send' on our **anonymous** online form, you're done.

A report is prepared that brings together your information to ensure it doesn't contain any information that could identify you. The report then goes through a further in-depth checking process and only then is it sent securely to the relevant authority with the responsibility to in-



You can only report by phone or on our online reporting form. Security of other methods cannot be guaranteed.

We do not accept photographs because most are digital and contain embedded information data which contains a date and time the photo was taken and its GPS location. Such information could be linked to the person providing the material. We really do take our responsibility for protecting your identity very seriously.

investigate crimes, make arrests and charge people to bring them to justice. This could be police or an agency such as the UK Border Agency or HM Revenue & Customs.

It takes time to research and investigate a crime and police cannot make an arrest based solely on anonymous information. However, your information could go a long way to help police make arrests.

Rewards

If your information leads to an arrest and charge, you could receive a reward of up to £1,000, anonymously. We use a code system to guarantee your security. Visit crimestoppers-uk.org/give-information/rewards-for-information to see how our anonymous rewards process works.

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